Garbage In, Garbage Out

The hidden reason laboratory test results may not be as reliable as they seem
Error. It’s a subject no physician wants to think about, especially when it comes to their own practice. As professionals sworn to safeguard the lives and health of patients, we know that any incorrect or spurious result can impact our ability to do as we have promised. And yet errors still occur. Research is still irreproducible; clinical tests still show false positives and false negatives; results still sometimes make no sense at all. Why? In the medical laboratory, at least, the problems may not be integral to the test itself – rather, they may arise from the way a sample was treated before it ever underwent testing: the preanalytical phase.

What is preanalytical error?
In our role as pathologists, we perform analytical tests on patient specimens to make diagnoses. The testing process is often separated into three familiar phases: preanalytical, analytical, and post-analytical (also known as the interpretative or consultative phase).

Much of our expertise as pathologists lies in performing and interpreting diagnostic tests – but that isn't all we do. We are also consultants – and the value of our consultative advice is dependent on the value and reliability of the test results we generate. We strive for precision and validity in all of our analyses so that the data we generate reflects the true biological state of the patient. It has been estimated that data from the pathology laboratory comprises as much as 80 percent of
the objective, quantitative disease information that exists in a patient’s medical record – and much of this data directly guides patient management. This leaves little room for error. Flawed results mean flawed medical decision-making. In short, an incorrect answer from even a single test can have serious consequences for a patient.

Some preanalytical errors – specimen mislabeling, for example – are clerical; others are related to factors that compromise the quality of the specimen and may reduce or even destroy its suitability for certain types of testing. In other words, a particular test could be highly specific and sensitive, but would yield a spurious result if the analytes in the specimen of interest were artifically altered or corrupted. For example, one research group has shown that a delay in time to stabilization (also known as “cold ischemia time”) can artifactually render a HER2-positive breast cancer specimen negative on Herceptest® analysis (1)(2)(3). When the result of a companion diagnostic test such as Herceptest® functions as a gateway to targeted therapy, artifactually induced false negative test results could incorrectly rule out treatment with a potentially life-saving drug – a devastating consequence.

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Quality begets quality
In this era of “precision medicine,” diagnosis, prognosis, prediction, and treatment are often based on the molecular characteristics of the patient and on the molecular features of the disease. These characteristics are typically determined directly from the analysis of representative biospecimens – which means that, if we want to generate high-quality molecular analysis data, we need high-quality specimens. In fact, the
increased power of modern molecular analysis technologies has raised the bar for the molecular quality of patient specimens; the better our testing methods get, the better our sampling methods must be to keep up. No matter how dazzling new analytical technologies may be, the “garbage in, garbage out” paradigm still applies to the data they produce. No technology can spin straw into gold!

Preanalytical issues are central to specimen integrity and molecular quality. The myriad steps involved in acquisition, handling, processing, transportation, and storage can have profound effects on both the composition and quality of different molecular species in patient biospecimens. Safeguarding their molecular integrity in the preanalytical period is an immediate challenge; it can’t be delayed or disregarded. Once compromised, a specimen's molecular quality cannot be retrieved.

The molecular quality of a specimen at the time of fixation, when its biological activity is stopped, determines its fitness for testing. After that, if the specimen is well-preserved and carefully stored, its quality may remain essentially unchanged; otherwise, it will only further diminish as the specimen degrades over time. Therefore, preanalytical factors that directly impact a specimen's molecular integrity can unfortunately have an adverse effect on both real-time patient management and future decisions based on reanalysis of the same specimen.

Additionally, if the patient enters a clinical trial and their specimens are used for correlative scientific studies or discovery research, the downstream consequences of bad data and irreproducible study results can be profound. We are just beginning to appreciate the fact that a huge amount – more than half, in fact (4) – of published biomedical data cannot be reproduced. No one has yet looked closely at the degree to which poor or unknown patient specimen quality may contribute to this problem. I suspect that, when we do, it will be significant.

“If precision is truly the goal, there is no conceivable situation in which preanalytical variation can be confidently disregarded.”

A matter of standards
Why are there currently no established or enforced standards around preanalytics? It's a difficult question – with a complicated, multifactorial answer.
First, I see a lack of awareness and a need for education about preanalytics throughout the medical community. Pathologists, surgeons, and every other professional who is part of the specimen chain of custody (radiologists, pathology assistants, nurses, phlebotomists, medical technologists and much more) need to be educated about preanalytics. It’s vital that they all understand the role they play as links in an unbreakable quality chain.

Second, there is a dearth of biospecimen science data upon which to build evidence-based procedures for preanalytics that affect precision medicine. This kind of information is focused on the specimen itself and how it is affected by different preanalytical factors, alone or in combination. It’s the data that everyone wants – but no one wants to pay for! We need much more biospecimen science to fully understand the impact of different preanalytical factors on different biomolecular specimens of different sample types. Furthermore, specific analytical platforms may have different requirements for analyte molecular quality – something else that I fear may often be overlooked. These data are foundational for precision medicine, and yet, at the moment, they are sadly lacking.

Third, old practice habits are hard to break. Legacy systems in pathology departments – and medical institutions in general – may be difficult to redesign to accommodate changes in preanalytical workflows. By and large, we are still handling patient specimens the same way we have for decades, with no sign of change on the way. In addition, patient specimen preanalytics cross many professional domains, and there are no cross-cutting standards to assure that key preanalytical steps are controlled and documented in an end-to-end fashion. In pathology, there are no enforced standards at all, with the possible exception of the ASCO-CAP guidelines for HER2 testing of breast cancer specimens (5) – one tiny candle in the dark. For all other specimens, there are no enforced requirements to either control or record preanalytical factors. Many authoritative guidelines exist, but they are voluntary; none are tied to accreditation or commendation and, unfortunately, that means they may often go unheeded.

Fourth, there is no specific reimbursement for the professional time, expertise and effort required to address preanalytics in real time – as they should be. This issue must be addressed to assure compliance with preanalytical standards across the board. People typically do what they are paid to do, even if they don’t fully understand the scientific reasons behind the mandates.

Fifth and finally, there are still many who discount the importance of preanalytics, which I find very hard to comprehend. Worse still, they may discount the importance of specimen quality or reject the premise of “garbage in, garbage out” altogether! There are those who believe
that, through the wonders of technology and data science, data quantity can overcome the challenges of poor data quality. In my opinion, this kind of thinking is unrealistic and unacceptable – even potentially dangerous – at the level of the individual patient. I would argue that it is misplaced at the population data level as well. If precision is truly the goal, there is no conceivable situation in which preanalytical variation is truly unimportant and can be confidently disregarded – and thinking so can only lead to disaster.

“We need to change standard operating procedures in every laboratory so that preanalytical data are a part of each specimen’s permanent record.”

Sources of error

In a December 2014 think tank sponsored by the National Biomarker Development Alliance (NBDA), my private and public sector colleagues and I established a “top 10” list of key contributors to preanalytical error. It’s actually the top five preanalytical steps that lead to nucleic acid or protein testing problems (the most common analyses in precision medicine) for tissue specimens and the top five for blood samples. The Pareto principle states that, for many events, about 80 percent of effects follow from only about 20 percent of causes. The College of American Pathologists’ Preanalytics for Precision Medicine Project Team (PPMPT), which I lead, further refined and validated the concept by reviewing the published scientific literature. The team defined two “top five” lists – for molecular analysis of tissue and blood biospecimens, respectively – representing the 20 percent of all factors (inputs) that cause 80 percent of all the problems on output.

For tissues, the top five sources of error are:

1. Cold ischemia time
2. Method of processing (section thickness, temperature, fixative volume to tissue mass ratio)
3. Type and quality of fixative
4. Total time in formalin
5. Storage conditions

For blood and serum specimens, the top five are:

1. Time to processing
2. Method of draw (draw order, tube type, tube fill volume)
3. Method of stabilization (tube inversions)
4. Method of processing (centrifugation speed, centrifugation time, temperature)
5. Storage conditions
Every one of these factors can have innumerable variations in routine practice in different practice settings, or even from day to day in the same practice setting. In other words, each is variably variable! And because there is no requirement to document any of these things on a specimen-by-specimen basis, these preanalytical factors are unknown for any given patient specimen. As a consequence, the molecular laboratory – and the person who actually performs molecular analyses – has no way of knowing whether or not a given specimen is fit for purpose and will yield reliable results. This, of course, means that the veracity of the readouts from the test platforms are also unknown – and yet, because they’re all we have, we report them anyway.

Our challenge for precision medicine is to decrease, as much as possible, the variation in the “top 10” factors by following recommendations founded on the current state of biospecimen science. In addition, the actual performance metrics related to the top 10 must be documented in daily practice – or, at the very least, every deviation from the recommended guidelines must be recorded. Otherwise, how can we know the provenance of a patient specimen? We need to change standard operating procedures in every laboratory so that preanalytical data are a part of each specimen’s permanent record.

Small changes, big returns

Based on the independent review the PPMPT has conducted over the past two years of the scientific literature related to tissue and blood preanalytics, the team has made five recommendations for each sample type.

For tissues, the areas where new approaches can deliver the greatest value are:
<table>
<thead>
<tr>
<th>Area of concern</th>
<th>Recommendation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time to stabilization</td>
<td>60 minutes or less</td>
</tr>
<tr>
<td>Method of processing</td>
<td>Section thickness ≤5 mm Volume/mass ratio ≥4:1 (optimal ≥10:1) Transport temperature: room temperature (20–25°C)</td>
</tr>
<tr>
<td>Method of stabilization</td>
<td>Type of fixative: 10% neutral phosphate–buffered formalin (pH tested daily) Optimal time in fixative: 6–24 hours (includes time in formalin in processor); a maximum of 36 hours may be acceptable or even required for fatty tissues like breast</td>
</tr>
<tr>
<td>Tissue processor variables</td>
<td>Maintenance schedule: manufacturer’s recommendation or a validated deviation Paraffin type: low melt &lt;60°C Total time in processor: 7.5–8 hours (forbid nonstandard practices such as “topping off” with nonstandard solutions)</td>
</tr>
<tr>
<td>Storage conditions</td>
<td>Room temperature (20–25°C) Dry conditions</td>
</tr>
</tbody>
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For blood, the areas of greatest value are:
<table>
<thead>
<tr>
<th>Area of concern</th>
<th>Recommendation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time to first processing step</td>
<td>60 minutes or less</td>
</tr>
</tbody>
</table>
| Specimen acquisition            | Tube type:  
  - if processing time > 2–3 hours, use acid-citrate-dextrose (ACD) tube  
  - for proteomics studies, use EDTA  
  - for coagulation studies, use sodium citrate  
  - do not use lithium heparin for nucleic acid amplification studies  
  Volume of tube fill: manufacturer’s recommendation (if less than specified for tubes with additives, document variance)  
  Draw order:  
  - culture bottles  
  - light blue (citrate)  
  - gold (gel, serum)  
  - red (no gel, serum)  
  - green or tan (heparin)  
  - lavender or tan (EDTA)  
  - royal blue (EDTA)  
  - grey (sodium fluoride)  
  - tubes with other additives |
| Method of stabilization         | Tube inversions: manufacturer’s recommendation |
| Method of processing            | Centrifugation speed and time: variable, depending on validated protocol and biomolecule of interest  
  Temperature: room temperature, unless validated protocol dictates otherwise  
  Freeze-thaw cycles: ≤ 1 for |
At the moment, quality assurance is close to completely absent from the preanalytical phase. Now that we’ve set out some recommendations and guidelines, our next step is to implement our generalized, five-point action plan to ameliorate preanalytical variability (see “Time to Act”). It’s our hope that, by making recommendations and devising ways to achieve them, we can begin the process of establishing a quality assurance ecosystem.

Where you come in

Individual pathologists are the key to success. If all politics are local, then all preanalytics are even more so. Pathologists can start by assessing what they themselves are currently doing in their own practice settings and what it would take to implement the “top 10” practice metrics. They will undoubtedly need to educate their administrators as to the importance of this upfront “investment in patient specimen quality” and how it will impact the quality of molecular testing data and – most importantly – the clinical decisions based on those data.

Individual pathologists can also educate and work with colleagues in their own and other departments to achieve total quality management from patient to lab test. They can educate their trainees and students and work toward making preanalytics education and training an integral part of residency and fellowship in pathology. Even industry partners can help – by filling in gaps in funding, or by developing tools and technologies that can automate or expedite this effort in application in everyday practice.

Time to Act

The five objectives of our generalized action plan to ameliorate preanalytical variability are:

1. Verify the “Top 10” preanalytics from the published literature and translate these into practice metrics for pathologists – and then, of course, publish our findings.
2. Propose accreditation checklist questions to CAP’s Laboratory Accreditation Program with the goal of enforcing the Top 10 through the College’s laboratory accreditation process.
3. Educate pathologists about the Top 10 list, its scientific basis, and the practice metrics that need to be met to
control and record them.

4. Educate other professional groups – such as surgeons, nurses, pathology assistants and other healthcare professionals – about patient specimen preanalytics. Assist them, individually as needed, in developing their own practice guidelines to assure specimen quality and in helping to orchestrate overall concordance among practice guidelines throughout the biospecimen chain of custody, from patient to analysis.

5. Seek financial support from payors and professional support from regulators and funders to implement and sustain the practices that control – and the infrastructure to document – patient specimen molecular quality for precision medicine and translational research.

A better biomarker

The future of medicine depends on the development of molecular biomarkers. They can provide more precise diagnosis and patient stratification; detect early disease; elucidate risk of disease; predict disease outcome, response to therapy, and therapeutic toxicities; and permit monitoring of therapeutic management. Unfortunately, despite its importance, biomarker development has historically been fraught with failure. The majority of biomedical discovery research has proven irreproducible or invalid, and very few qualified biomarkers have been produced in the last decade. Failures in biomarker science have translated into failed clinical trials and, ultimately, the inability of biomedicine to deliver on the emerging promise of precision medicine.

Rigorous adherence to standards that are consistent, and consistently applied across the development process, is required to achieve the reproducibility we currently lack. Of primary importance, therefore, is the quality of the starting materials – the biospecimens used for analysis. Development of complex biomarker approaches represents an even higher bar. Preanalytical artifacts may abrogate any ability to define biological effects of interest or distinguish biological signatures of importance in patient samples. This problem is especially consequential when the biomarker assay is a companion diagnostic and the gateway to access to a therapy. Neither a false positive nor a false negative biomarker test is tolerable in that circumstance.

Regulatory approval of new biomarker assays is now also focused on specimen quality as it relates to the quality of the data on which approvals are based. The biomarker qualification programs of the US Food and Drug Association and the European Medicines Agency emphasize the need to document the biospecimen quality of diagnostic
biomarkers used for either drug or device (assay) development. It is imperative that the entire biomedical community address the need for standardized processes and fit-for-purpose biospecimens to accelerate the delivery of accurate, reproducible, clinically relevant molecular diagnostics for precision medicine.

A recipe for failure

The NBDA, a part of the Complex Adaptive Systems Institute at Arizona State University, for which I serve as Chief Medical Officer, has intensively studied the process by which biomarkers are currently developed and has identified the root causes of most biomarker development and validation failure. The most significant among these include the following issues:

- Discoveries often start with irrelevant clinical questions – that is, questions that may be biologically interesting, but are not useful in clinical practice.
- Biomarker discoveries are often based on “convenience samples” – biospecimens of unknown or poor quality.
- Rigorous, end-to-end, appropriately powered statistical design is often lacking.
- Technology standards are either lacking or disregarded if they exist.
- Data and metadata quality and provenance are often inadequate to poor.
- Analysis and analytics are often inappropriate or inadequate for the sophistication of the clinical question and/or design.

All of these issues would benefit from new approaches. In fact, all of them must be simultaneously addressed if the biomarker failure rate is to be reversed. We need cross-cutting standards that support biomarker development in an end-to-end fashion. At the moment, the development process is siloed and disjointed, adding to the likelihood of failure as we proceed from discovery through development to regulatory approval and clinical implementation. We need to collaborate across disciplines if we want to see biomarker development succeed.

Lessons learned

Over the past decades, breathtaking advances in technology have transformed the pathologist’s power to analyze patient specimens. The amount of clinically meaningful and biologically significant data that we can now generate from biospecimens has increased by orders of magnitude. As our analytical methods and technologies have evolved, however, quality assurance concerns have been focused primarily on how we test specimens – with little or no attention paid to the specimens themselves.
Extraordinary efforts have been made in pathology to rigorously assure the quality of the test platforms, the standard operating procedures used to perform tests, the environment in which tests are performed, and the proficiency of the people performing the tests. However, little (if any) rigor has been applied to the control of factors that adversely affect biospecimen quality before molecular testing is performed. To repeat: no matter how sophisticated and technologically advanced our analytical platforms, the quality of the data can never be higher than the quality of the starting materials – the analytes.

We must make every effort to safeguard the molecular quality of patient specimens during the preanalytical period, if we want to generate valid analytical data on which to base valid diagnostic decisions. It is now possible to generate petabytes of bad data from bad specimens – and we can do it with unprecedented speed. The stakes are higher than ever. But regardless of how much effort is involved and how far we have to go to ensure full quality control, we need to remember that it's all worth it for one reason: our patients. They are counting on us.

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There are no comments on this article yet.

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**About this Article**

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The March issue of The Pathologist dives into the realm of preanalytical variability and the extent of its effect on test results. This issue also investigates protein biomarkers for tracking Progeria, the evolution of at-home genetic testing kits, how to overcome healthcare cuts, pathologists becoming more connected, and much more. Additionally, we sit down with Carolyn Bertozzi to talk about her career in chemistry and the digital direction of pathology.

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